

# Wiggly Tails, Inc.

- A Waggin' Good Time!

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## Information for you...

Thank you for choosing Wiggly Tails. We know how important your dog is to you and that's why we started this business. Our mission is to provide the very best care for your dog while you're away. We are proud to say that we are **NOT** a kennel (although we do board dogs). Instead, we provide a rich and stimulating environment for your dog to enjoy. We do this by allowing dogs to socialize together in a safe, clean, and supervised environment. When your dog comes here, whether it's for the day or longer, you can be assured that he/she is getting the love and attention that he/she needs and deserves.

### Evaluations:

Before any dog is allowed to come and play they must pass a temperament test and meet strict health requirements. If your dog is going to board with us, then they must come for at least ½ day of daycare before their boarding stay. These measures are in place for the health and safety of your dog.

Our facility is thoroughly cleaned and disinfected on a regular basis. We take great pride in not only the appearance of our facility but also the smell! Just because we cater to dogs doesn't mean that it should smell like dogs here!

### Immunizations & parasite control:

Every dog that comes to Wiggly Tails must be current on Rabies, Distemper, Bordatella, and a negative fecal test. Vaccinations stimulate the immune system to produce antibodies and prevent disease. Rabies vaccine is required by law. The Distemper shot is usually a group of vaccinations that are combined into one shot. The distemper complex shot typically will include Distemper, Hepatitis, Leptospirosis, Parvo, and Parainfluenza (DHLPP). Bordatella, the canine cough vaccination, is an additional inoculation that we require as well. Like the other vaccinations, it does not guarantee immunity but it will give your dog additional protection against coming down with a cold.

Each dog must also be on flea/tick prevention and heartworm medication year round. Heartworms are spread through the bite of an infected mosquito. It is a very serious illness that is easily prevented by giving your dog a once a month chew tablet. We recommend Heartguard but there are several options available. Consult with your vet to find what is best for your dog. Fleas and ticks are extremely annoying for both dogs and people and can transmit diseases as well. There are many products on the market that are easy to apply. We recommend Frontline or a similar product in which you squirt a small tube of medicine once a month down your dog's back.

### Injuries and Fights

Injuries can and do happen from time to time. We have puppy proofed our facility as well as we can but you have to remember what dogs are doing here. Dogs are running, wrestling, and playing with their paws and mouths. Nicks, scrapes, cuts, and the occasional puncture may happen to your dog, especially if they are active. It is a risk you must be willing to accept if you want your dog to have a stimulating and fun time.

Fights are extremely rare but can happen. We take precautions to make sure that dogs of similar size and temperament are grouped together. However, just as people can annoy each other, so can dogs. When a fight occurs, the dogs are broken up immediately and all participating parties are given time-outs. Unlike people, dogs don't hold grudges and two enemies one minute can be the best of friends the next minute! If we have a dog that is consistently causing problems, he/she will be removed from our facility. Any problems or injuries that your dog sustains will be reported to you immediately if severe or at the end of the day if the injury is a minor cut or scrape. You will be financially responsible for any injuries that your dog sustains. Again, this is a risk that you must be willing to take, but we feel that the benefits of socialization and exercise greatly outweigh the risks.

## Common Illnesses:

Just like children, dogs are susceptible to whatever bug is going around. Standard vaccinations are a way to help protect dogs against more serious diseases. However, there are still many things they can pick up from other dogs.

- **Canine cough** is a highly contagious disease that is spread by an air-borne virus and thus your dog can pick it up anywhere another dog has been recently (the dog park, the sidewalk, even your backyard!). We are always looking for signs of infection but often times, canine cough viruses are transmitted by dogs who act as carriers, showing no outward signs of infection themselves. Symptoms of kennel cough are a hacking cough, sometimes accompanied by sneezing and nasal discharge. Like the common cold, there is no magic pill and Canine Cough will run its course in a few days to a few weeks. Vet attention usually is not necessary, unless symptoms become more severe. If you suspect that your dog has Canine Cough, make sure that you isolate him/her from other dogs. Also, if you do take your dog to the vet, typically they will prescribe a cough suppressant and antibiotics in order to stave off any secondary infections.
- **Puppy warts** come from a virus that is easily passed from dog to dog when they are playing. They usually affect young dogs more than older ones. They can be single wart to a cluster of warts that have a "cauliflower" like appearance. They usually appear in and around the mouth. If your dog has them, chances are good that everyone at daycare has already been exposed to them and removal from Wiggly Tails is not necessary. They usually do not need to be removed and will disappear on their own in few weeks to a few months as the puppy builds up an immunity to the virus. Some dogs will sprout warty-looking growths on their faces and bodies also. Again, they are not serious, but always have them checked by a vet.
- **Conjunctivitis** (a.k.a. "pink eye") is one of the most common eye problems for dogs. It is an inflammation of the membrane covering the inside of the eyelids and the front of the eye. Its causes are numerous and include allergies and scratches. Your dog rubbing and scratching his own eye due to dust or other irritants can even cause it. Your dog's eyes can be crusty, itchy and red, with pus and/or tears. While pink eye is not a very serious illness, vet attention should be given. Most importantly, keep your dog away from other dogs, as it is highly contagious!

## Hours of Operation and Other Stuff

Monday-Friday- 7:00AM-12:00PM and 2:00-6:30PM  
(Closed from 12-2PM for naptime)

\*Saturday & Sunday- 9:00-10:00AM and 4:00-5:00PM

\*Holidays-Closed

\*Daycare is closed on the weekends, but we are open for boarding pick-up and drop-offs by appointment at the times specified above.

While your dog(s) are with us at daycare, you are welcome to bring a lunch for them if you would like or any treats if your dog is on a specialized diet.

For boarding we suggest that you bring food for your pooch, a bed/blanket from home, and/or toys and treats. You do not need to bring these items, but it makes it a little less stressful for your pooch's stay. Please remember to write your dog's name on any items you bring.

If you have any other questions or concerns, please call us at (847) 272-4141.



Smell you later!